



HWM-Water Ltd
 Ty Coch House
 Llantarnam Park Way
 Cwmbran
 NP44 3AW
 United Kingdom

Tel: +44 (0) 1633 489 479
Fax: +44 (0) 1633 877 857
Web: www.hwm-water.com

SERVICE & WARRANTY REPAIR REQUEST FORM

Please complete this form, and email it to calford@hwm-water.com to advise incoming Service and Warranty Repairs.

Our Contact Details

Contact Name	CHARLOTTE ALFORD
Company Name	Halma Water Management
Returns Address	Service Department Unit 34, John Baker Close, Llantarnum Industrial Park Cwmbran NP44 3AW
Telephone Number	+44 (0) 1633 627852
Email Address	calford@hwm-water.com

Your Contact Details

Your Name	
Company Name	
Telephone Number	
Email Address	

Product Information

System Type	
Product Name	
Serial Number(s)	
Is the product under Warranty?	

Additional Information (optional)

Date Product Received	
Shipping or Order Reference	



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Fault Report:

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Return Details

Return Address	
Contact Name	
Telephone Number:	
Email Address	

If you require HWM to collect the equipment being returned please complete the following section. Please note that a standard £50 collection charge will apply.

Collection Details

Collection Address	
Number of Boxes	
Approx Total Weight	
Preferred Collection Date	
Contact Name	
Telephone Number	
Email Address	

Please email the completed form to calford@hwm-water.com.

HWM will contact you upon receipt of this form with a unique RMA Number that must be displayed prominently on the equipment when it is returned.

HWM will not accept responsibility for equipment returned without an RMA number